



**INVITING QUOTATION FOR INTERNET LEASED LINE
AT DHRMSINH DESAI UNIVERSITY, NADIAD**

SCOPE OF LIMITED TENDER

Director, Dharmsinh Desai University, Nadiad (to be referred as "Owner") invites quotations from Internet Service Providers (to be referred as "Bidder") with Category A or B (Govt. of India) qualification for Internet Leased Line over Fiber for its D. D. University Campus, Nadiad-387 001.

SCOPE OF WORK

The quotations are invited for the items given below for a period of three (03) years **with effect from date: 24-06-2024.**

Sr. No.	Item Description
1	<p>(a) 1 Gbps Bandwidth (1:1 & Point-to-Point) - DDoS protected, managed, uncompressed.</p> <p>It consists of Split bandwidth (Last Mile being fiber) to be provisioned @ two different locations. Medical College & (ii) University Server Room. Primary site would be University Server Room. Distance between both of these locations is approximately 850 m.</p> <p>(b) ISP should provide additional Bandwidth on demand up to 250Mbps on FOC basis - every quarter for 2-3 days.</p> <p>(c) 4 separate Pool of Static & Public IPs with minimum 16 per Pool.</p>
Option 1	<p>Above with 300 Mbps RF Backup: Dual Last Mile (Primary on fiber & Secondary on RF for back up). Switching delay from Primary to Secondary should be less than 5 mins.</p> <p>Maximum Time for Restoration on FOC should be 6 hrs.</p>
Option 2	<p>Above with 500 Mbps RF Backup: Dual Last Mile (Primary on fiber & Secondary on RF for back up). Switching delay from Primary to Secondary should be less than 5 mins.</p> <p>Maximum Time for Restoration on FOC should be 6 hrs.</p>

Price should be quoted as net price inclusive of GST, other applicable taxes and applicable charges.



ELIGIBILITY AND QUALIFICATIONS OF BIDDER

The Bidder should satisfy the below mentioned criteria and should submit valid documentary evidence with quote:

- a) The Bidder shall be registered at least for 5 years as on 01.04.2024 as company in India under Companies Act 1956.
- b) The Bidder must have minimum 5 yrs. experience of having valid Class A or B ISP License from DoT.
- c) The Bidder must have valid NLD License from DoT, Government of India.
- d) The Bidder must have positive net worth in last 3 financial years.
- e) The Bidder should have at least 2 upstream from various service providers at their end in order to avoid the break of services.
- f) Bidder should not have been blacklisted from any Central/State Govt. and PSU.

The bidder satisfying the below mentioned criteria may be given higher preference.

- (i) For the similar capacity services, Bidder must have executed minimum 2 nos. ILL orders of reputed organization in last 4 years.
- (ii) The Bidder must have annual turnover of minimum 5 Crore in at least 1 of last 3 financial years. (Purely from ISP Business).

TERMS & CONDITIONS

- a) Bidder must satisfy the eligibility criteria as above.
- b) Bidder must provide end to end managed services.
- c) It is implied that the bidder at its own cost, shall provide, install and configure all hardware like routers, patch cords, cables etc, and will provide software required for implementation of services up to the Ethernet point provided to the Server rooms. No charges shall be paid for any services, equipment or installations for execution of the work. Likewise, the operation and maintenance of the service shall also be on end-to-end basis and without any additional charges.
- d) Any conditions put up by the BIDDER will not be considered.
- e) The bidder should provide online support when required.
- f) Packet Loss 1%, 99.5% uptime per quarter.
- g) Latency < 50 ms from DDU Server room to the first-hop of the ISP. The same should be demonstrated before raising the invoice towards PO.
- h) The Bidder shall not subcontract or involve any other agency for this work.
- i) DELIVERY TIMELINE:
 - **25% capacity:**
In 7 days of acceptance of Work Order or **Dt.25-05-2024** whichever is late.
 - **100% capacity:**
In 21 days of acceptance of Work Order



PAYMENT CONDITIONS

- a) The payment shall be made as advance on quarter of a year basis. It will be derived from the quoted price with 3 years of contract. Income Tax deduction at source shall be made as per applicable rules.
- b) Service provider shall submit bandwidth utilization report on monthly basis. The vendor should also provide the tool to monitor the bandwidth/network performance.
- c) Any fault in the internet connectivity needs to be resolved by the vendor as described in the scope of work (RF backup support in 5 min, restoration time for full capacity FOC 6 hrs).
- d) **PENALTY CLAUSE**
99.5% uptime (minimum 300/500 Mbps – as per the RF Backup option) per quarter of year is required on the basis of count uptime hours for no. of days in that quarter. Any deficiency in the uptime beyond 0.5% shall be deducted from next advance quarterly bill. At the same time, the uptime hours for 1 Gbps committed bandwidth must not be less than 95% in any quarter of the year. Failing to above, 20% of the present bill amount shall be deducted as penalty from the next advance.
- e) The vendor should provide support on 365 x 24 x 7 basis, onsite support when required.
- f) Any maintenance work should be scheduled with prior approval of Institute.

TERMINATION OF CONTRACT

In case services during the period of this work are non-compliant to the Terms and Conditions of this Contract, Owner has rights to terminate the contract with **1 month** notice. Upon Termination, the settlement amount shall be adjusted on prorata basis on the date of Termination.

Last date of submission of Quotation is 10-05-2024, 12 noon.

Owner reserves the right to accept or reject any or all quotations without assigning any reason thereof.

Performa of BID attached as Appendix should be submitted directly to the University Office in a sealed cover with Subject **QUOTATION FOR INTERNET LEASED LINE**

Date: 25-04-2024

Shri A. H. Desai
Director,
Dharmsinh Desai University,
College Road Nadiad-387001



ANNEXURE A: PROFORMA FOR BID

Price should be quoted as net price inclusive of GST, other applicable taxes and applicable charges.

Sr. No.	Item Description	Amount (Rs.)
1	<p>(a) 1 Gbps Bandwidth (1:1 & Point-to-Point) - DDoS protected, managed, uncompressed.</p> <p>It consists of Split bandwidth (Last Mile being fiber) to be provisioned @ two different locations. Medical College & (ii) University Server Room. Primary site would be University Server Room. Distance between both of these locations is approximately 850 m.</p> <p>(b) ISP should provide additional Bandwidth on demand up to 250Mbps on FOC basis - every quarter for 2-3 days.</p> <p>(c) 4 separate Pool of Static & Public IPs with minimum 16 per Pool.</p>	
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Name, Address of Bidder: (firm/company)	
Authorized Signatory: Name and Contact No.	

Date:

Signature & Seal